

ObjectGears



**OBJECT
GEARS**

ObjectGears Starting pack

Starting pack



**OBJECT
GEARS**

1. What is the target of ObjectGears Starting pack
2. How is ObjectGears Starting pack deployed
3. What does customer get at the end

What is the target of Objectgears Starting pack



**OBJECT
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1. Distribution of information about IT systems in particular tools or various Excel overviews is a reality of most companies
2. There is lack of consolidated overview putting information in context for a competent decision - dependencies, risks, collisions, duplicities, environment heterogeneity, outdated systems
3. Information is repeatedly collected and situation mapped for particular projects, tasks, audits...
4. Information is repeatedly collected and situation mapped for particular projects, tasks, audits...
5. Business users / management require information about systems that they use, however, adequate data views are not available

How is Object Gears Starting pack deployed



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1. We define with customer areas that need to be solved - e.g. applications, servers, hardware, databases, business processes, validity of certificates and service contracts, business and technical services, incidents, projects, changes, application releases...and dependencies of these entities
2. We take current data if they exist and interview employees to get information that is so far not available/recorded
3. We import data in ObjectGears, set access rights and train users

What does customer get at the end



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1. Customer gets a central consolidated overview of all information about IT systems
2. Knowledge Base linked to Configuration Database
3. The model is easily extensible according to customer need
4. Data can be shared with business - required information can be provided
5. Particular configuration items have a defined owner
6. User activity in the system is subject of access rights management and audit trail
7. Data are available via web interface, on mobile devices and can be integrated with other systems (web services, imports/exports of files etc.)

What does customer get at the end



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Examples:

- IT Manager:** How many incidents are resolved after the target time? What are the priorities of employees?
- IT Architect:** How much do we use particular technologies? How do systems communicate (interfaces)?
- Administrator:** Until when are certificates or maintenance valid? If certain component fails, which business processes are impacted?
- Business Process Manager:** Which applications support which processes? Does process RTO correspond to application RTO?
- Project Manager:** Does my project collide with other projects in terms of planned changes?

Example: Default page – work schedule, solver`s tasks, subordinate employees` tasks, recent knowledge base updates, overview of items that I am responsible for

www.objectgears.eu

What does customer get at the end



Example: Article in Knowledge Base

The screenshot shows the "Znalostní báze" (Knowledge Base) web application. The header includes the Object Gears logo, the title "Znalostní báze", a breadcrumb "OG > Znalostní báze > Znalostní báze", a search bar, a "Production" status indicator, and language flags. A left sidebar contains a "Rychlá navigace" (Quick navigation) menu with links to "Vše", "Business applications (7)", "Business manuály (uživatelské návody, pracovní postupy) (4)", "Internet (1)", and "Web applications (2)". The main content area displays an article titled "Jak psát články v Knowledge base" (How to write articles in Knowledge base). The article header shows the ID "Článek: KB0000006", the security classification "Bezpečnostní klasifikace: Internal", and the update date "Datum aktualizace: 23.09.2014". The article text explains how to create and edit articles, mentioning the HTML editor and various formatting options like bold, italic, and links. A small image of a server rack is shown next to a paragraph of Lorem Ipsum text.

Znalostní báze
OG > Znalostní báze > Znalostní báze

Production

Vyhledat text

Zadejte hledaný text: Hledat

Rychlá navigace

- Vše
- Business applications (7)
- Business manuály (uživatelské návody, pracovní postupy) (4)
- Internet (1)
- Web applications (2)

Článek: **KB0000006** Bezpečnostní klasifikace: **Internal** Datum aktualizace: **23.09.2014**

Jak psát články v Knowledge base

Autor článku vytváří článek v detailu záznamu třídy Článek (article) editací polí Nový název, Nový text, Nová bezpečnostní klasifikace (tyto hodnoty se v článku projeví po jeho schválení), přiložením souborů, výběrem konfiguračních položek, jichž se článek týká, a výběrem souvisejících článků.

Vlastní text článku se vytváří v poli Nový text pomocí html editoru. Autor článku může využít formátování pomocí html editoru či se přepnout do zdroje a upravit přímo zdrojový html kód.

HTML editor umožňuje:

- využít různé styly, **fonty**, **velikosti**, **barvu písma**, **barvu pozadí**, **kurzívu**, **tučné písmo**, **speciální znaky** (©, ™, €, ?, ? ...) atd.
- vložit obrázek do textu (viz ikona Obrázek na toolbaru html editoru) ...

...a doplnit ho příslušným textem

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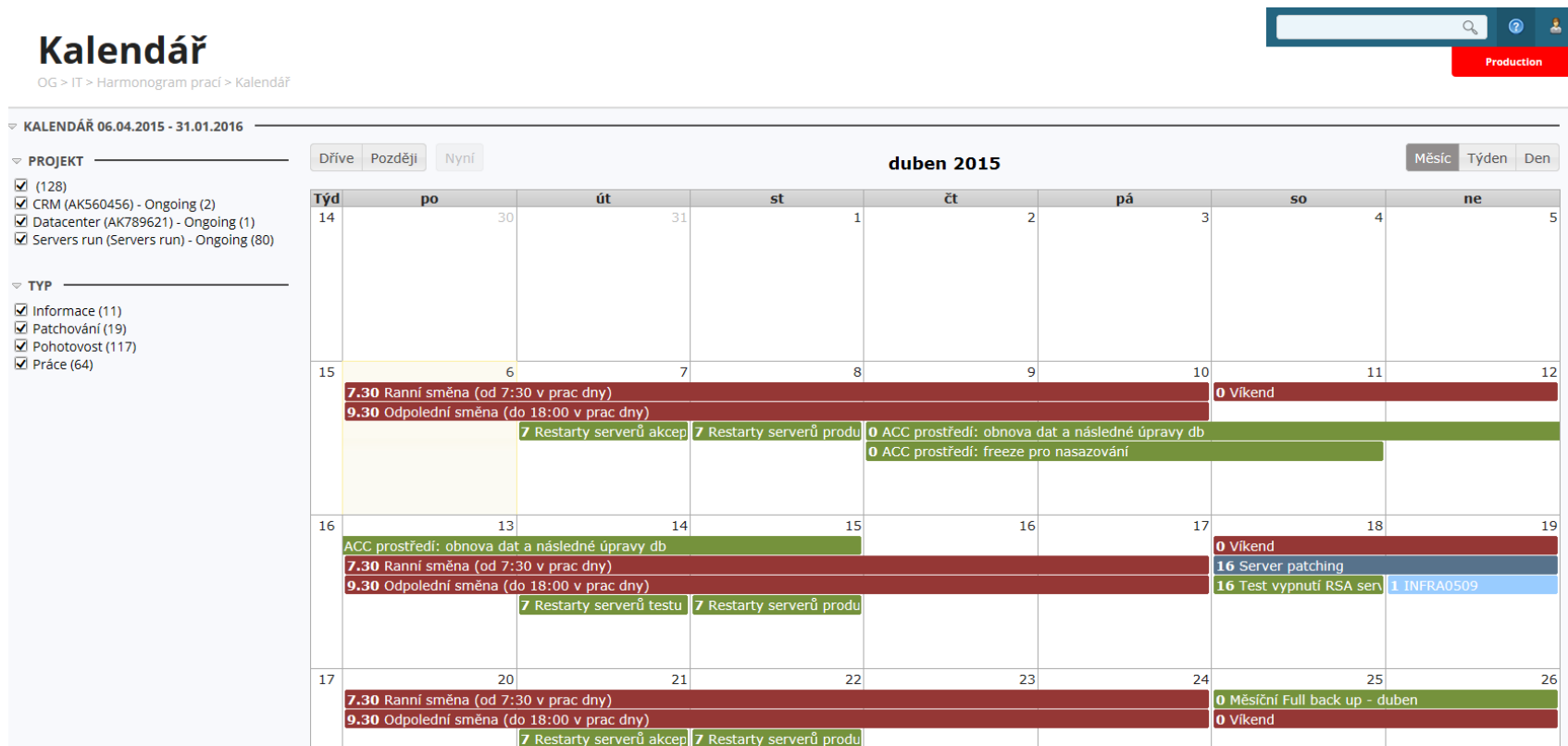
STRÁNKA

What does customer get at the end



OBJECT GEARS

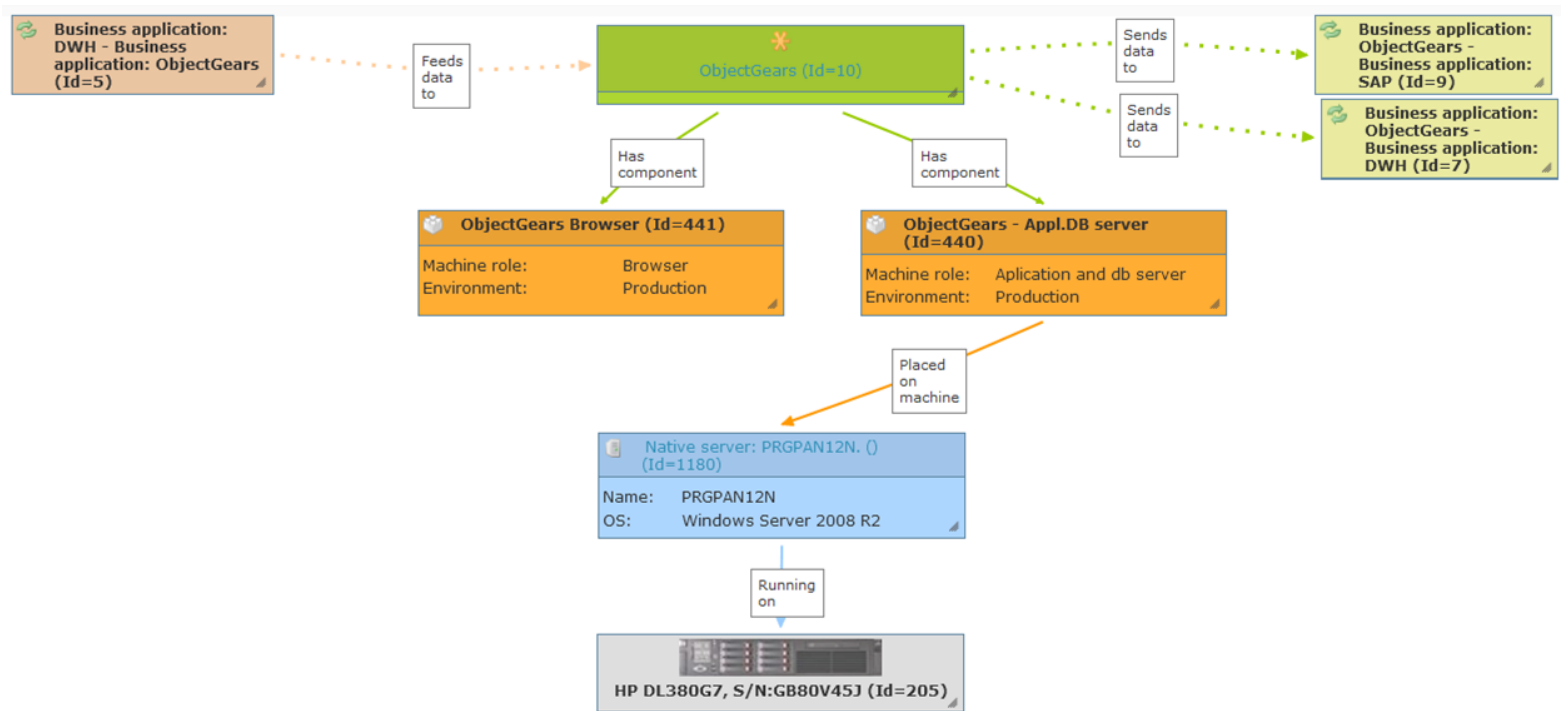
Example: Calendar display for identification of collisions



What does customer get at the end



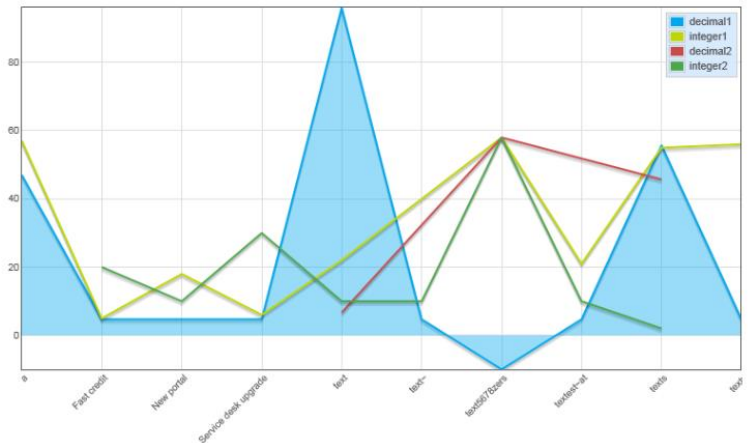
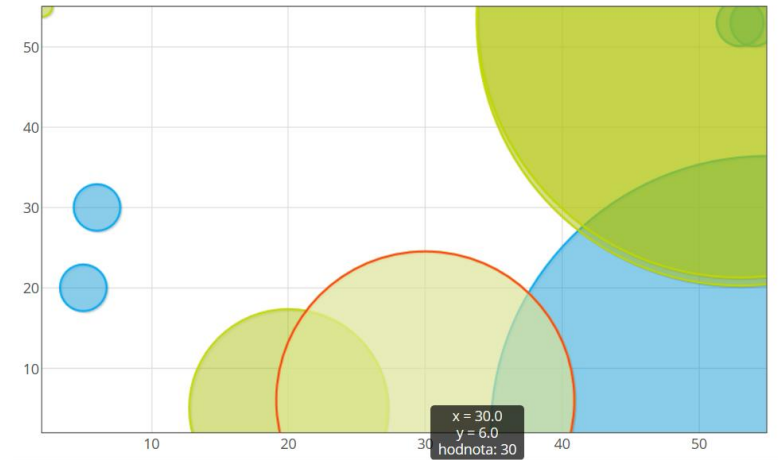
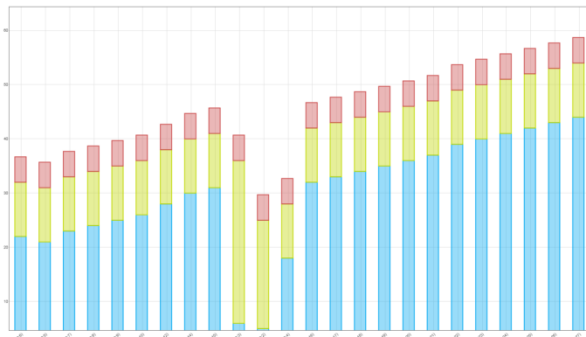
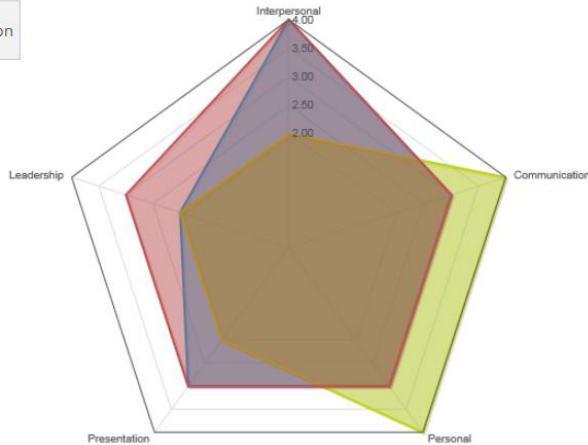
Example: Scheme of application dependencies



What does customer get at the end

Reporting

Position
Alex Thompson
Erika Müller



How much does it cost



**OBJECT
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- ObjectGears Starting pack licence for ten users incl. 1 year maintenance (free new versions of ObjectGears)
- 3 mandays of ObjectGears consultant for data collection, adjusting application to company needs and user training
- Total 3.300 EUR excl. VAT

Contact us:

Email: sales@objectgears.cz

Web: www.objectgears.eu